

COVID-19 FREE

Viaja de forma segura

HOTEL CHIQUI

We're still taking care of you, you're our priority.

At Hotel Chiqui we like to take care of you and we always do our best for you. We want you to feel at home and that's why, now more than ever, your health is the most important thing.

We have implemented a rigorous and comprehensive protocol, which includes the redesign of the cleaning and hygiene processes to protect, care for and guarantee everyone's safety, both customers and employees.

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Hotel Chiqui applies a comprehensive action plan that reinforces the high standards of hygiene and quality we already had. A whole series of measures and demanding protocols that take care of our customers and employees

ACTION LINES

- ✓ Redesign of protocols based on COVID-19 FREE to guarantee a
- ✓ safe stay.
- ✓ Reinforcement of safety and health standards
- ✓ Redistribution of the spaces.
- ✓ Capacity control.
- ✓ Use of virucidal products.
- ✓ Ozone disinfection.
- ✓ Flexible Reservation-Safe Travel
- ✓ Contactless payment methods.
- ✓ Staff training.
- ✓ Adaptation of all our catering services.
- ✓ Review of our suppliers' protocols

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At Hotel Chiqui we have made our cancellation policies more flexible so that you can make your travel plans with absolute peace of mind.

FLEXIBLE RESERVATION-TRAVEL SAFE

- ✓ Web rates: minimum price guaranteed.
- ✓ Flexibility to cancel or change.
- ✓ Non-contact payment methods.
- ✓ Discount on breakfast service.
- ✓ Rates available without prepayment.
- ✓ Non-refundable rates with the possibility of changes.
- ✓ Personalized attention.
- ✓ Management of activities before your arrival.

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We have adapted our cleaning and disinfection processes to ensure the safety of our facilities, minimizing the risk of spreading the Covid-19,

DISINFECTION AND CLEANING

- ✓ New Covid-19 FREE cleaning protocols.
- ✓ Ozone Disinfection
- ✓ Use of virucidal products
- ✓ Increased ventilation of spaces.
- ✓ Lingerie washing +80°.
- ✓ Disinfection of textiles with specific products.
- ✓ Sterilization of kitchens and utensils.
- ✓ Air and water purification protocols.
- ✓ Checking and cleaning filters.
- ✓ Disinfection points in common areas
- ✓ Continuous disinfection protocol in staircases, handrails and elevators.
- ✓ Disinfection at merchandise reception point.

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We want you to be as safe as you are at home and enjoy your stay to the fullest. That is why we have adapted our disinfection protocols without sacrificing comfort and quality standards.

ROOM COVID-19 FREE

- ✓ Daily cleaning and disinfection.
- ✓ Disinfection with ozone.
- ✓ Use of virucidal products
- ✓ Disinfected keys.
- ✓ Room ventilation will be maximized.
- ✓ Disinfected textiles
- ✓ Cleaning staff trained in Covid-19 FREE protocol, perfectly equipped.
- ✓ Cleaning and maintenance of the room when the client is not in it
- ✓ Decorative objects have been removed.
- ✓ Mini bar disinfected with ozone.
- ✓ Lingerie washing +80°.

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At Hotel Chiqui we apply strict hygiene and disinfection protocols in the common areas to minimize risks. Please follow the instructions.

SAFE COMMON AREAS

- ✓ Permanent disinfection of common contact surfaces
- ✓ Use of specific products for disinfection Covid-19 FREE.
- ✓ Hydroalcoholic gel points.
- ✓ Study of circulation and posters to maintain safety distance.
- ✓ Reduction of capacity in order to comply with distance measures.
- ✓ Service contact 0
- ✓ Continuous training of our staff.
- ✓ Mandatory use of mask.
- ✓ Continuous ventilation of spaces.
- ✓ Increase in the frequency of air and water filter checks.

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All our catering services have been redesigned to offer the same variety and quality as always, with safety for all.

BREAKFAST AND PANORAMA RESTAURANT

- ✓ New protocols for the ordering, preparation, delivery and payment processes
- ✓ Schedule adjustments to offer a better service.
- ✓ Total disinfection of all spaces after each service.
- ✓ Design of new forms of presentation.
- ✓ Staff with protective equipment.
- ✓ Continuous hand disinfection protocol.
- ✓ Menus are presented with QR code or single use.
- ✓ Crockery washed with virucidal products to more than 80°.
- ✓ Covid19 FREE adapted breakfast. Individual packaging and assisted food service, offering the same variety as always.
- ✓ Strict security protocol in the room service.

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Our aim is to ensure that our clients continue to enjoy the services of Hotel Chiqui while maintaining the highest standards of quality.

WE PROTECT OURSELVES WE PROTECT YOU

- ✓ Protocols for maintaining safety distance.
- ✓ Mandatory use of personal protection equipment by all personnel.
- ✓ Specific training in Covid-19 FREE protocol
- ✓ Obligatory use of PPEs by external personnel.
- ✓ Purification and disinfection of ventilation and air conditioning systems.
- ✓ Adaptation of work spaces.
- ✓ Protocol for continuous disinfection of hands and work tools.
- ✓ Disinfection points.
- ✓ Informative signs

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